

Fig. 1

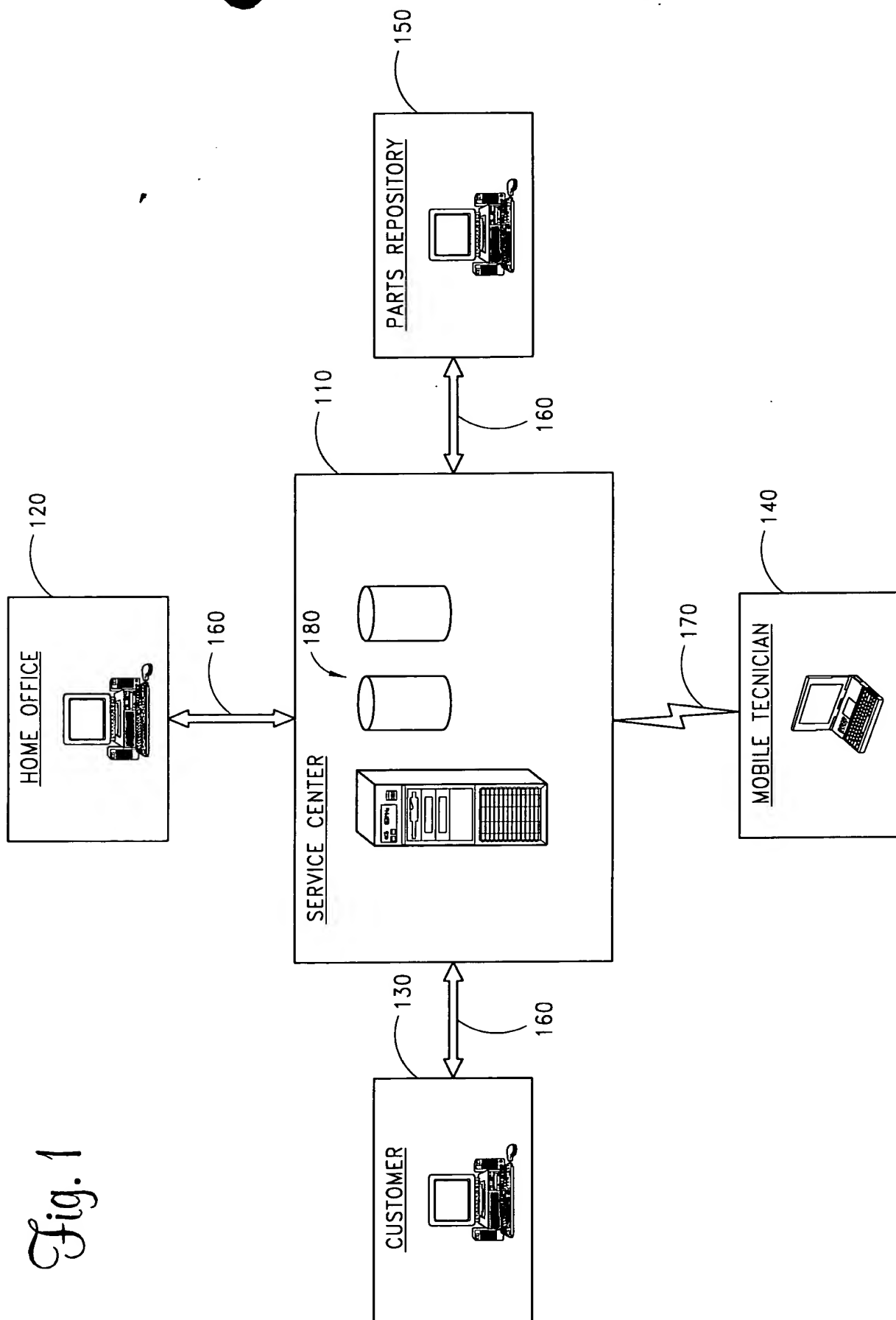


Fig. 2

Home

Techs & Calls

Job Sites

Employees

Customers

Admin

Alerts

42

?

X

Work Order

Details

Labor

Parts

Work Done

Repairs Found

Status

Equipment

Billing Info

PM

41	Terry Buckley	Complete	Available	04/07/2000 11:15 AM	Tech - Terry Buckley
41	Terry Buckley	Signature	Signature	04/07/2000 11:14 AM	Tech - Terry Buckley
41	Terry Buckley	In progress	At job site	04/07/2000 10:15 AM	Tech - Terry Buckley
41	Terry Buckley	In progress	In route	04/07/2000 10:00 AM	Tech - Terry Buckley
41	Terry Buckley	Acknowledged		04/07/2000 10:00 AM	Tech - Terry Buckley
41	Terry Buckley	Received		04/06/2000 08:31 AM	Tech - Terry Buckley
41	Terry Buckley	Sent		04/05/2000 04:39 PM	Tech - Terry Buckley
41	Terry Buckley	Dispatched		04/05/2000 04:39 PM	Dispatch - Bob Nabers
		Open		04/05/2000 03:51 PM	Dispatch - Bob Nabers

Lacey Moroneso

Complete

04/07/2000 11:19 AM

41

Terry Buckley

Fig. 2

Home

Techs & Calls

Work Order

42

Job Sites

Employees

Customers

Admin

Alerts

?

X

Details

41

Terry Buckley

Complete

Available

04/07/2000 11:15 AM

04/07/2000 11:15 AM

Tech - Terry Buckley

41

Terry Buckley

Signature

Signature

04/07/2000 11:14 AM

04/07/2000 11:14 AM

Tech - Terry Buckley

41

Terry Buckley

In progress

At job site

04/07/2000 10:15 AM

04/07/2000 10:15 AM

Tech - Terry Buckley

41

Terry Buckley

In progress

In route

04/07/2000 10:00 AM

04/07/2000 10:02 AM

Tech - Terry Buckley

41

Terry Buckley

Acknowledged

04/07/2000 10:00 AM

04/07/2000 10:00 AM

Tech - Terry Buckley

41

Terry Buckley

Received

04/06/2000 08:31 AM

04/06/2000 08:31 AM

Tech - Terry Buckley

41

Terry Buckley

Sent

04/05/2000 04:39 PM

04/05/2000 04:39 PM

Tech - Terry Buckley

41

Terry Buckley

Dispatched

04/05/2000 04:39 PM

04/05/2000 04:39 PM

Dispatch - Bob Nebbers

Open

04/05/2000 03:51 PM

04/05/2000 03:51 PM

Dispatch - Bob Nebbers

PM

Billing Info

Equipment

Repairs Found

Work Done

Parts

Labor

Signature

Signature Type

Complete

04/07/2000 11:19 AM

41

Terry Buckley

Lacey Moroneso



Fig. 3

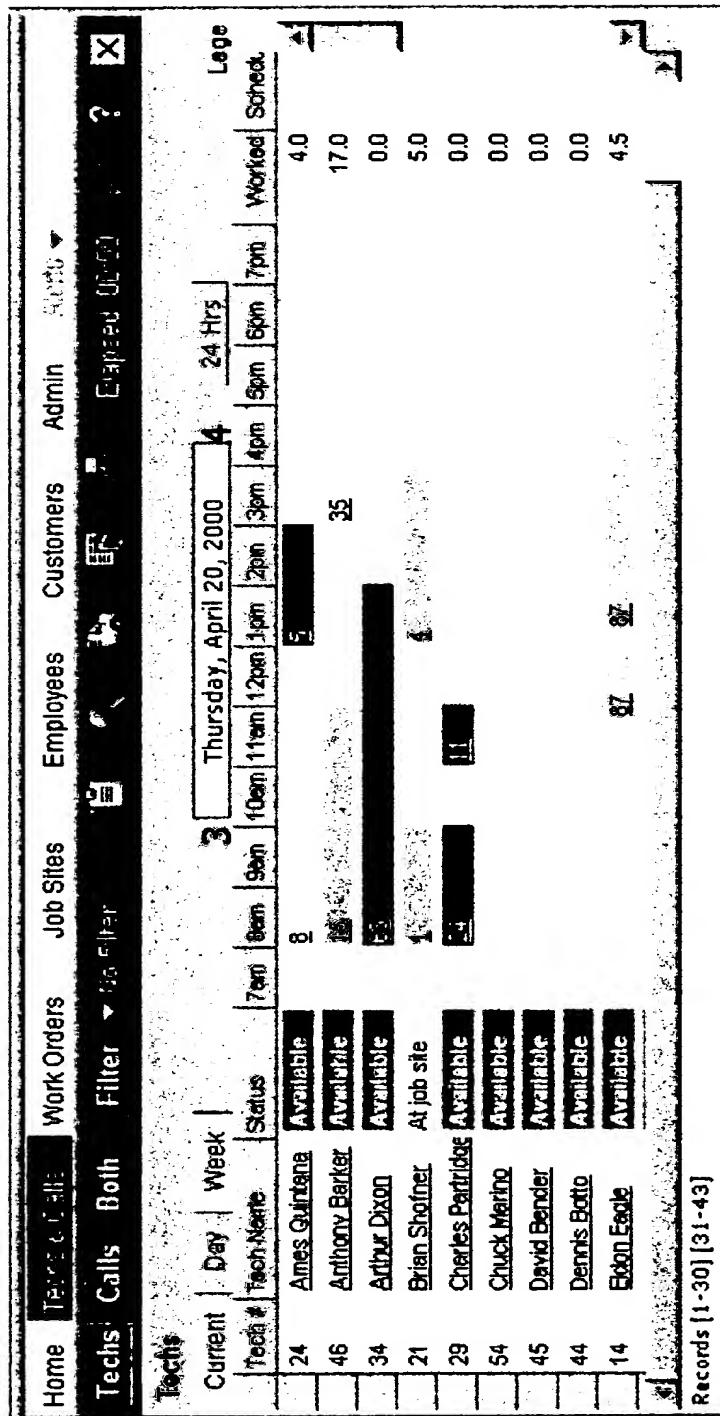


Fig. 3

Home

Techs & Calls

Work Orders

Job Sites

Employees

Customers

Admin

Alerts

Techs

Calls

Both

Filter

No Filter

Elapsed 00:00

?

X

Tech#

Tech Name

Status

7am

8am

9am

10am

11am

12pm

1pm

2pm

3pm

4pm

5pm

6pm

7pm

Worked

Sched

Legs

Current

Day

Week

Thursday, April 20, 2000

24 Hrs

3

4

24	Ames Quintana	Available		8												4.0	
46	Anthony Barker	Available														17.0	
34	Arthur Dixon	Available														0.0	
21	Brian Shofner	At job site														5.0	
29	Charles Penridge	Available														0.0	
54	Chuck Maring	Available														0.0	
45	David Bender	Available														0.0	
44	Dennis Botto	Available														0.0	
14	Eaton Eagle	Available														4.5	

Records [1-30] [31-43]

Fig. 3

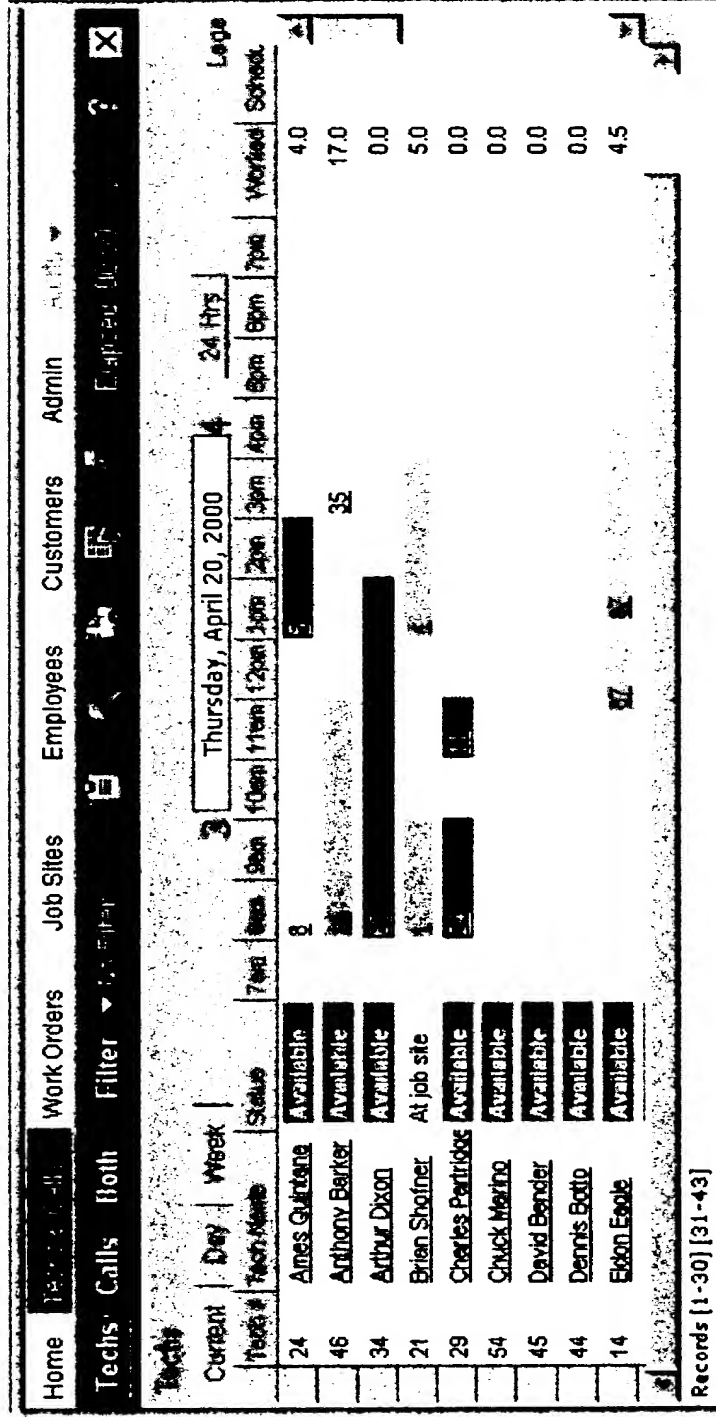


Fig. 3a-1

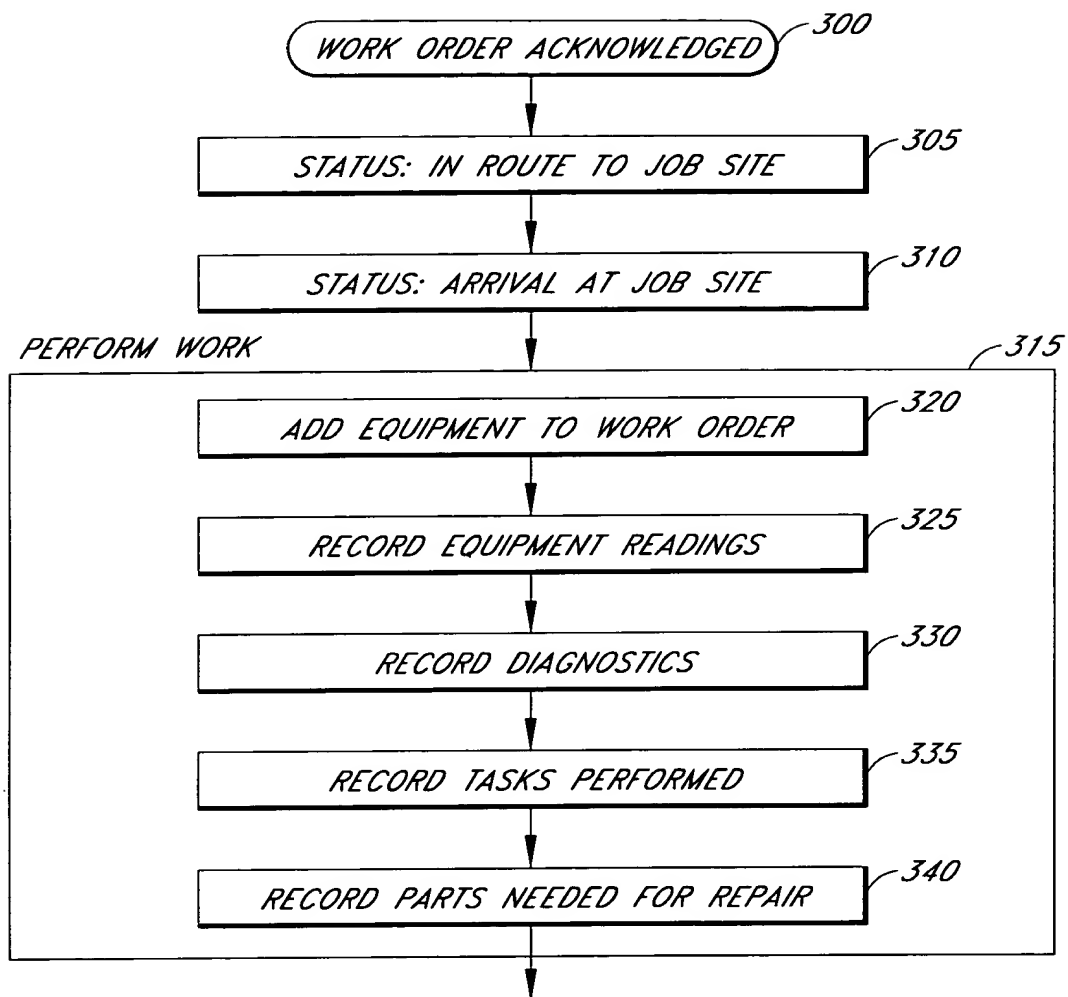


Fig. 3a-1

Fig. 3a-2



Fig. 3a-2

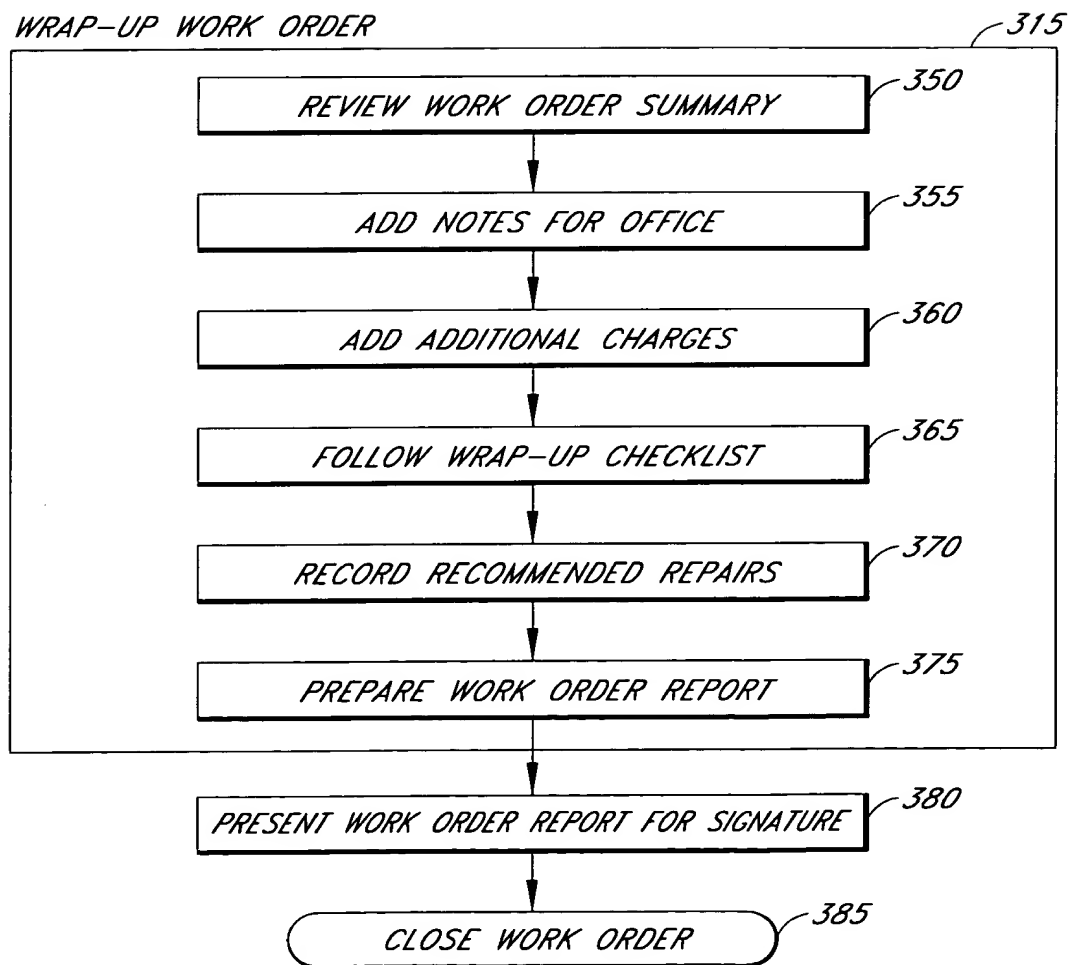


Fig. 4

Help
WO # 1001406006 - At Job Site - [00:04]
Status OK

Details
Problem
Job Notes
Work Performed
Wrap-up

Location

ABC Industrial  
123 Park Drive  
  
San Diego CA 92126

WO Contact

Bill Peters  
(619) 555-4301

View Map

420

View All Contacts

Details

Site Rank

Priority

Job Type: S

Est/Alloc Time: 2 hours

Dispatcher: MBaker

Suite/Tenant:

Arrive By

Project ID

View Site Profile

Start
Desktop
Main M...
FxAlert
My Han...
FWor...
3:14 PM

430

410

Fig. 4

Help
WO # 1001406006 - At Job Site - [00:04]
Status OK

Details
Problem
Job Notes
Work Performed
Wrap-up

Location

ABC Industrial  
123 Park Drive  
San Diego CA 92126

View Map

420

WO Contact

Bill Peters  
(619) 555-4301

View All Contacts

Details

Site Rank  
Priority  
Job Type: S  
Est/Alloc Time: 2 hours  
Dispatcher: MBaker

View Site Profile

Start
Desktop
Main M...
FxAlert
My Han...
FWor...
3:14 PM

410

430

09386300

Fig. 4

Help		WO # 1001406006 - At Job Site - [00:04]		Status	OK
Details	Problem	Job Notes	Work Performed	Wrap-up	
<b>Location</b> ABC Industrial 123 Park Drive San Diego CA 92126		<b>View Map</b> 420		<b>Details</b> Site Rank Priority Job Type: S Est/Alloc Time: 2 hours Dispatcher: MBaker Suite/Tenant: Arrive By: Project ID:	
<b>WO Contact</b> Bill Peters (619) 555-4301		<b>View All Contacts</b>		<b>View Site Profile</b>	
Start	Desktop	Main M.	My Han.	Fix Wor.	
				3:14 PM	

Fig. 5

510

WO # 12527 - AI Job Site - [00:15]

Help Status OK

Details Problem Job Notes Work Performed Wrap-up

Description

Request History

Boiler not functioning properly.

Start Control Pa Main Menu FxAlert FxWorklist 11:50 AM

520

Fig. 5

510

WO # 12527 - AI Job Site - [00:15]

Status OK

Details Problem Job Notes Work Performed Wrap-up

Description

Request History

Boiler not functioning properly.

Start Control Pa... Main Menu FxAlert FxWorkList 11:50 AM

520

Fig. 5

510

WO # 12527 - AI Job Site - [00:15] Status OK

Details Problem Job Notes Work Performed Wrap-up

Description Request History

Boiler not functioning properly.

Start Control Pa Main Menu FxAlert FxWorkList 11:50 AM

520

Fig. 6

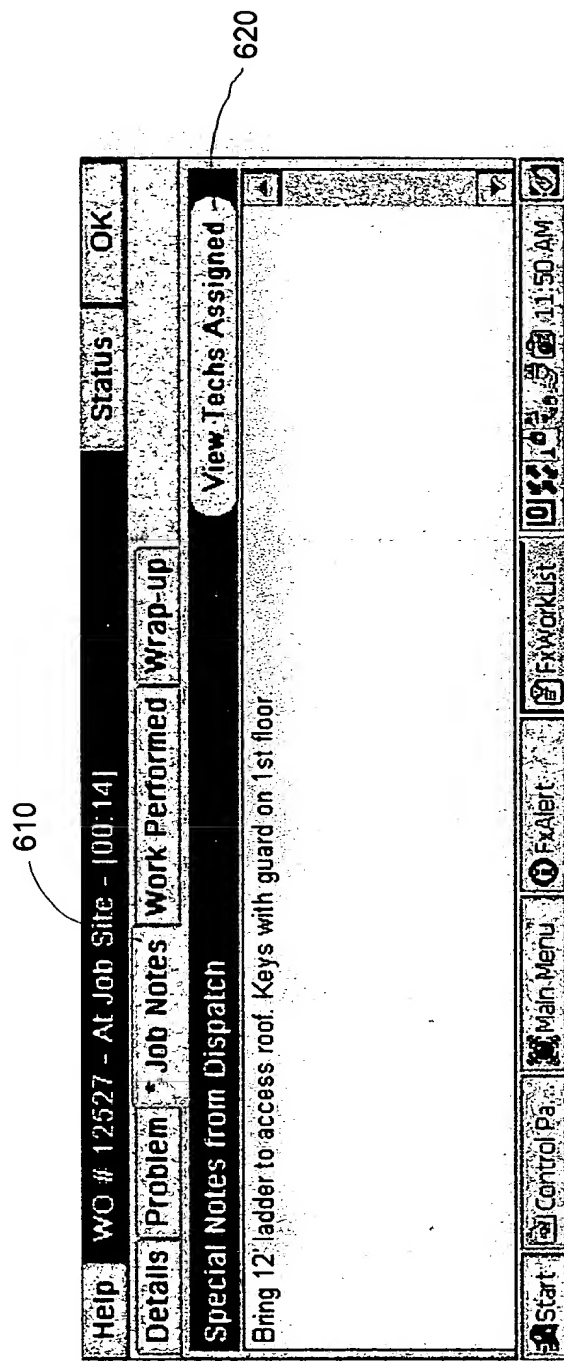




Fig. 6

610

620

Help	WO # 12527 - At Job Site - [00:14]				Status	OK
Details	Problem	* Job Notes	Work Performed	Wrap-up		
Special Notes from Dispatch						
Bring 12' ladder to access roof. Keys with guard on 1st floor.						
View Techs Assigned						
Start	Control Pa...	Main Menu	FxAlert	FxWorkList	11:50 AM	

Fig. 6

610

WO # 12527 - At Job Site - [00:14]

Status OK

Help Details Problem Job Notes Work Performed Wrap-up

Special Notes from Dispatch

View Techs Assigned

Bring 12' ladder to access roof. Keys with guard on 1st floor.

620

Start Control Pa Main Menu FxAlert FxWorkdust [Icons] 11:50 AM

Fig. 7

WO # 1001406006 - At Job Site - [00:38] Status OK

Details Problem Job Notes Work Performed Wrap-up

Equipment worked on: Equip. History Equipment List Remove Selected

Type Tag # Readings Diagnostics Tasks Parts

Heat pump, package unit #1 ☒ Readings ☒ Diagnostics ☒ Tasks ☐ Parts

Start Desktop Main M... FxAlert My Han... Ex Wor... 6:54 AM

710 720 730 740 750 760

Fig. 7

WO # 1001406006 - At Job Site - [00:38] Status OK

Details Problem Job Notes Work Performed Wrap-up

Equipment worked on: Equip History Equipment List Remove Selected

Type Tag # Readings Diagnostics Tasks Parts

Heat pump, package unit #1 ☒ Readings ☒ Diagnostics ☒ Tasks ☒ Parts

Start Desktop Main M... FxAlert My Han... ExWar... 6:54 AM

Fig. 7

WO # 1001406006 - At Job Site - [00:38] Status OK

Details Problem Job Notes Work Performed Wrap-up

Equipment worked on: Equip History Equipment List Remove Selected

Type Tag # Readings Diagnostics Tasks Parts

Heat pump, package unit #1 ☒ Readings ☒ Diagnostics ☒ Tasks ☒ Parts

Start Desktop Main M Fix Alert My Han Ex Wor 7:01 PM 6:54 AM

710 720 730 740 750 760

Fig. 7a

735 737

Help		Readings taken on New		Cancel	OK
Cond unit   Elec * General   Notes					
	Initial	Final		Initial	Final
Charge	Full/Sho	Full/Sho		Low heat lock (deg	
Crankcase htr				Low side (psi)	120 65
Defrost time (min)				Sub cooling (deg F)	
Heater (amps)				Superheat (deg F)	
High side (psi)	120	250			
Start		Main Menu		FitWorkList 2:40 PM	

Fig. 7a

735 737

Help		Readings taken on New		Cancel	OK
Cond unit   Elec   * General   Notes					
		Initial	Final		
Charge		Full/Sho	Full/Sho	Low heat lock (deg	Initial
Crankcase htr				Low side (psi)	Final
Defrost time (min)				Sub cooling (deg F)	65
Heater (amps)				Superheat (deg F)	
High side (psi)		120	250		
Start		Main Menu		FxWorkList	
				2:40 PM	

Help		Readings taken on New		Cancel	OK
<b>Cond unit</b>	<b>Elec</b>	<b>* General</b>		<b>Notes</b>	
		Initial	Final	Initial	Final
Charge	Full/Sho	Full/Sho		Low heat lock (deg)	
Crankcase htr				Low side (psi)	65
Defrost time (min)				Sub cooling (deg F)	
Heater (amps)				Superheat (deg F)	
High slide (psi)	120		250		



Fig. 7b

748

Help				Diagnostics on New				Cancel		OK	
Comp		Cool coil	Elec	Fans	General-1	General-2	Motors	Notes			
<input type="checkbox"/>	Bad bearings			<input checked="" type="checkbox"/>	Belt off						
<input type="checkbox"/>	Bad belt			<input type="checkbox"/>	Check valve frost						
<input type="checkbox"/>	Bad reversing valve			<input type="checkbox"/>	Coil frost						
<input type="checkbox"/>	Belt broken			<input type="checkbox"/>	Drain lines plugged up						
<input type="checkbox"/>	Belt loose			<input type="checkbox"/>	Low on charge						

745

Start	Main Menu	FxAlert	FxWorkList	My Handhel...	2:43 PM
-------	-----------	---------	------------	---------------	---------

Fig. 7b

748

Help				Diagnostics on New				Cancel		OK	
Comp		Cool coil	Elec	Fans	General-1	General-2	Motors	Notes			
<input type="checkbox"/>	Bad bearings			<input checked="" type="checkbox"/>	Belt off						
<input type="checkbox"/>	Bad belt			<input type="checkbox"/>	Check valve frost						
<input type="checkbox"/>	Bad reversing valve			<input type="checkbox"/>	Coil frost						
<input type="checkbox"/>	Belt broken			<input type="checkbox"/>	Drain lines plugged up						
<input type="checkbox"/>	Belt loose			<input type="checkbox"/>	Low on charge						
Start	Main Menu	FxAlert	FxWorkList	My Handhel...		2:43 PM					

745

Fig. 7b

748

Diagnostics on New				Cancel	OK				
Help	Comp	Cool coil	Elec	Fans	* General-1	General-2	Motors	Notes	
<input type="checkbox"/> Bad bearings	<input type="checkbox"/> Bad belt	<input type="checkbox"/> Bad reversing valve	<input type="checkbox"/> Belt broken	<input type="checkbox"/> Belt loose	<input checked="" type="checkbox"/> Belt off	<input type="checkbox"/> Check valve frost	<input type="checkbox"/> Coil frost	<input type="checkbox"/> Drain lines plugged up	<input type="checkbox"/> Low on charge

745

2:43 PM

Fig. 8

Help		WO # 12527 - At Job Site [00:23]		Status	OK
Details   Problem   Job Notes   Work Performed   * Wrap-up					
Work Order Summary		Recommended Repairs			
Notes for OFFICE ONLY		Work Order Report			
Additional Charges		Customer Signature			
Wrap-Up Check List					
Start	Control Pa...	Main Menu	FxAlert	FxWorkList	11:59 AM

Fig. 8

Help		WO # 12527 - At Job Site [00:23]		Status	OK
Details   Problem   Job Notes   Work Performed   * Wrap-up					
Work Order Summary		Recommended Repairs			
Notes for OFFICE ONLY		Work Order Report			
Additional Charges		Customer Signature			
Wrap-Up Check List					
Start	Control Pa...	Main Menu	FxAlert	FxWorkList	11:59 AM

Fig. 8

Help		WO # 12527 - At Job Site - [00:23]		Status	OK
<div> <div>Details</div> <div>Problem</div> <div>Job Notes</div> <div>Work Performed</div> <div>* Wrap-up</div> </div>					
Work Order Summary		Recommended Repairs			
Notes for OFFICE ONLY		Work Order Report			
Additional Charges		Customer Signature			
Wrap-Up Check List					
Start	Control Pa...	Main Menu	FxAlert	FxWorkList	11:59 AM

Fig. 8a

855 860

Help

Time Sheet Review

Cancel

Ok

< Prev

Next >

Weekly

My View

Office View

WO #	Cost Code	Job Site	Date	Reg	OT	PT	Reg	OT
1001406002	001	Porter, Inc.	06/1...	6:00	0:00	0:00	6:00	0:00
1001406006	001	Porter, Inc.	06/1...	2:00	0:00	0:00	2:00	0:00
1001406006	001	ABC Industrial	06/1...	1:26	0:00	0:00	1:26	0:00
1001406003	001	ABC Industrial	06/1...	2:01	0:00	0:00	2:01	0:00
Totals			4...	0:00	0:00	0:00	40:00	0:00

Signature

Start

Desktop

Main Menu

FxAlert

FxWorkList

9:48 AM

850

Fig. 8a

855 860

850

Time Sheet Review

Help Cancel Ok

< Prev Next > Weekly

My View Office View

W.O. #	Cost Code	Job Site	Date	Reg	OT	PT	Reg	OT
1001406002	001	Porter, Inc.	06/1...	6:00	0:00	0:00	6:00	0:00
1001406006	001	Porter, Inc.	06/1...	2:00	0:00	0:00	2:00	0:00
1001406006	001	ABC Industrial	06/1...	1:26	0:00	0:00	1:26	0:00
1001406003	001	ABC Industrial	06/1...	2:01	0:00	0:00	2:01	0:00
Totals			4...	0:00	0:00	0:00	40:00	0:00

Signature

Start Desktop Main Menu FxAlert FxWorkList 9:48 AM



Fig. 8a

855 860

Help

Time Sheet Review

Cancel

Ok

< Prev

Next >

☒ Weekly

My View

Office View

W.O.#	Cost Code	Job Site	Date	Reg	PT	Reg	OT
1001406002	001	Porter, Inc.	06/1	6:00	0:00	6:00	0:00
1001406006	001	Porter, Inc.	06/1	2:00	0:00	2:00	0:00
1001406006	001	ABC Industrial	06/1	1:26	0:00	1:26	0:00
1001406003	001	ABC Industrial	06/1	2:01	0:00	2:01	0:00
Totals			4	0:00	0:00	40:00	0:00

Signature

Start

Desktop

Main Menu

FxAlert

FxWorkList

9:48 AM

850

Fig. 8b

875

Help Technician Signature Cancel OK

*Ed Jones*

Total time for this period RT: 40:00 OT: 0:00 PT: 0:00 Clear

Start Desktop Main Menu FX Worklist FX Alert 10:09:48 AM

Fig. 8b

875

Help Technician Signature Cancel OK

*Ed Jones*

Total time for this period RT: 40:00 OT: 0:00 PT: 0:00 Clear

Start Desktop Main Menu Exit Worklist 9:49 AM

Fig. 8b

875

Help Technician Signature Cancel OK

*ED Jones*

Total time for this period RT: 40:00 OT: 0:00 PT: 0:00 Clear

Start Desktop Main Menu Fix Worklist 9:48 AM

Fig. 9

